

Animal Station

Services for Corporate Customers

All animals — whether they are horses, farm animals, exotics, pets, etc. — are looked after around the clock by experienced specialists. Pens and stalls of different sizes, separate quarantine areas and exemplary hygiene sets international standards. Climatized trailers are also available for sensitive animals.

Thanks to flexible 24/7 handling and short paths (on-site veterinary and customs inspections), reliable and fast processing of your shipments is ensured. Our many years of experience in dealing with animal shipments guarantees professional services. Every animal rides in its own box, most of which are climatized.

To speed transport, loading is done on a “just in time” basis.

The following are available:

- 12 large-animal boxes, suitable for horses, cattle or elephants, variably extendable.
- 52 small-animal boxes made of hygienic V-2A steel.
- 10 segregation boxes, designed for your large and small animals and birds, suitably equipped to prevent diseases from spreading.
- 13 generously dimensioned dog boxes, appropriately sized for different animals so they have enough freedom of movement.
- Required additional facilities (washing area and completely equipped animal food kitchen).

Procedure for Corporate Customers

Before you can pick up your shipments at the Animal Station, you must take care of certain formalities with the airline, the veterinary service and customs.

After you have obtained the flight documents from the airline (the office in CargoCity North or CargoCity South) and submitted the papers to the Animal Station, a veterinary inspection is performed on the basis of the original documents.

Customs clearance takes place afterward.

Once these have both been successfully completed, nothing is left in the way of checking out and picking up your animal shipment from the Animal Station.

Getting to the Animal Station

Please report to Gate 25 and state that you are picking up a shipment at the Animal Station. Keep your ID ready in order to obtain a permit for driving in. Follow the green signs to Building 437 — that is where you will find the Animal Station.

Customs Formalities

Customs clearance is done in Building 451, which is also inside Cargo Center 1 (please follow the green signs). The customs office is located in the building between entrances B and C; its precise name is “Lufthansa Cargo Center Import Terminal”.

Check-Out and Pick-Up

Drive back to the Animal Station in Building 437. The entrance of the Frankfurt Airport Animal Station is on the left-hand side of the building (a glass door with bell). After completing the check-out and paying the amount due (please pay in cash), you may take your animals with you. Please exit through Gate 25.

Contact:

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