

Customs

Here everything is completely under control.

Customs clearance could hardly be more customer-friendly: because Cargo City is treated as part of the airport, goods can be much more easily moved between these two facilities than with points elsewhere. It also opens up the possibility of developing customer-specific customs procedures. An integrated, computer-controlled system makes it pleasantly simple to exchange data of all kinds. For more information on this interactive customs handling system (ATLAS) (<http://www.kost-atlas.de>), just click on this sentence.

The individual responsible for approvals and legal recourse in connection with customs procedures are right at the airport and can personally advise you.

- **Goods Handling CargoCity North:**

Freight accepted and issued around the clock
Phone: +49 (0) 69-690-34101
Fax: +49 (0) 69-690-25801
Office hours of freight handling manager
7:15 a.m. - 3:45 p.m.
Phone: +49 (0) 69-690-78370

- **Goods Handling Lufthansa Cargo Center, Perishables Center, Animal Station:**

Freight accepted and issued around the clock
Phone: +49 (0) 69-690-53101
Fax: +49 (0) 69-690-56261

Office hours of freight handling manager
7:15 a.m. - 3.45 p.m.
Phone: +49 (0) 69-690-29831

Please note that you reach the German Customs office at the above telephone numbers. If you have any questions regarding storage, accommodation, booking and packing of freight or live animals, please contact your airline.

- **Goods Handling CargoCity South:**

Freight accepted and issued around the clock
Phone: +49 (0) 69-690-72550
Fax: +49 (0) 69-690-59814

Office hours of freight handling manager
7:15 a.m. – 3:45 p.m.
Phone: +49 (0) 69-690-72701