

Baggage

There's no need to hurry — your bags are already on their way.

In practically no time at all after landing and passing the passport check (when there is one), you have your bags securely in hand again: just follow the signs for "Baggage Claim". They will lead you to the baggage collection area, where you can check an information board to see which carousel has been assigned to your flight. You can also collect bulky luggage — such as strollers, bicycles and surfboards — in the same area (look for the signs).

In the unlikely event that your luggage is damaged or lost, please go straight to the baggage tracing office. There is one in every baggage claim area. You can also contact the baggage tracing service by phone at +49 (0) 69/690-71001.