

Baggage Assistance

Just Ask — We'll Help You with Your Luggage.

Porter & Escort Services

In Frankfurt you can take advantage of porter and escort services that the airlines don't provide. We'll get your baggage where it needs to go — by the most direct route, offering the ultimate in convenience. The **porter service** helps you, for a fee, by moving your bags within the airport's public areas (those not restricted by security checks).

For a fee, the **escort service** assigns a staff member to accompany and assist you. These services can be used individually or in combination by any guest.

Booking:

The porter and escort services can be booked in advance or right at the airport using one of our many free service phones.

The following companies offer you these services:

Swissport Ground Handling GmbH:

Phone: (069) 690-22122

Fax: (069) 69809940

E-mail: FRA.Services@swissport.com

Renful Flugverkehr Services GmbH:

Phone: (069) 690- 21300

Fax.: (069) 690- 59404

E-mail: info@renful24.de

FIS Flug- und Industriesicherheit, Service und Beratungs GmbH:

Phone: (069) 690-66666

Fax: (069) 690-59222

E-mail: portercenter-fra@fisgmbh.de

Prices:

Information on prices is available from the listed service providers.

Big Help for Little Kids: Rent-a-Buggy.

With one of our folding baby buggies, it'll be child's play for you to reach any destination within the airport. We offer this rental service in Terminal 1, Hall B, Level 1 (Arrivals) around the clock. You can take our buggies anywhere on the airport premises. They are available from our left luggage office for a fee of six euros a day.

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